



4 September 2006

Dear CCI Shareholder

A Personal Message From Greg Kilmister, Managing Director Of Campbell Brothers Limited, About Our Offer For Your CCI Shares

I am writing to you to advise that Campbell Brothers is **increasing its offer for your CCI shares to 35 cents and removing all conditions from the offer**. Since presenting you with our original cash offer, we have obviously read the strongly worded statements sent to you by your Chairman and wish to clarify some potential misconceptions.

While Campbell Brothers is much bigger than CCI in industrial services, our growth is a quite recent event in our long history and we still see ourselves as a mid-sized conservative company with traditional values and a keen sense of fairness.

Explaining Campbell's Position

Campbell Brothers is intent on expanding its present business into the coal services market. This is part of a broad diversification strategy for our world class laboratory business.

In the past, we have developed many markets from scratch; a good example being our environmental laboratory business which is now the market leader in Australia. We could build a market share in coal over several years, as we have all the technical skills, laboratories already operating, and we know all the major mining companies as existing customers. However, looking at the various options available, the name CCI was put forward as a smaller company with an established business in coal. Rather than re-direct our own laboratories to address the needs of the coal industry, which would primarily involve, providing capital equipment and recruiting coal industry people, CCI seemed a logical fit. Our industry enquiries confirmed our belief that CCI was a well established company, but was in serious need of additional capital to maintain the level of service required. We found from public announcements that this was a fact confirmed by the Chairman of CCI who admitted the business had been starved of capital. An offer to CCI shareholders seemed sensible for both of us.

Campbell Brothers' initial stake in CCI of 10% was acquired as a signal to all shareholders of our commitment to the acquisition. Campbell Brothers now has interests in approximately 11.5% of CCI. It is our intention to remain a shareholder and to grow our level of shareholding over time, in whatever ways that may be possible. We wish CCI to succeed and expect to make a contribution to that success, eventually at board level.

I personally met with your Chairman on 30 March 2006, in a friendly meeting. I advised him of Campbell Brother's wish to acquire CCI holdings, and made several attempts to learn at what price this might be possible. The response was strongly negative, with no price nominated. Under those circumstances Campbell Brothers was forced to set the price and make what is known as a "hostile" bid although it is simply a direct offer to individual shareholders to purchase their shares.

The Price

The price was set taking into account the improvement in CCI's financial performance using the first half accounts to December 2005 published by CCI. Recently, the second half results to 30 June 2006 were forecast by the directors in the Target's Statement.

This forecast included windfall income and profit from the sale of CCI's interest in the Ukrainian ("Pluton") mine project. When the windfall amount is extracted from the forecasts, CCI's second half results are essentially the same as the first half. The low hanging fruit of good price increases has already been harvested. The directors forecast operating profit for the 2006 financial year has confirmed our initial assessment of maintainable profits.

Price was also set taking into account a p/e ratio appropriate to a company of CCI's size, concentration of market, longer term track record, and our view of its growth prospects. Two years ago Campbell Brothers shares traded in the market at similar p/e's, before it had completely established its global presence, demonstrated spectacular growth in laboratory services world wide, and achieved a physical size and market capitalisation more than 20 times that of CCI. These facts and Campbell Brothers' profit guidance of a 40 to 50 percent increase for the current half year explain Campbell Brothers' high p/e which has little relevance to CCI.

The price also took into account some moderate savings and synergies which might be secured over time and at some initial cost.

We believed when we set the bid price that the price was fair, not least because it was 41% above the CCI share price immediately before our bid. **We have now increased our bid to 35 cents** to allow current CCI shareholders access to the benefits that the underlying CCI businesses will achieve as part of Campbell Brothers. This represents a p/e of 13.8 times the 2006 forecast results for CCI, prior to any adjustments as a result of the recently announced settlement of the case brought by the former Executive Chairman.

Minimum Acceptance Conditions Removed

To make our commitment clear, we have removed the minimum acceptances condition of our bid. **This means that shareholders accepting from now on suffer no risk of having their shares returned and, on receipt of an acceptance, Campbell Brothers will ensure a cheque is posted to you within 3 business days.**

We will take whatever acceptances are received prior to the bid lapsing, which it is scheduled to do on 29th September 2006.

Common Concerns

While only a recent shareholder, we have become aware of some additional issues and risks facing CCI which were not apparent when we made our bid. We have also become aware that shareholders may not be adequately informed about the stability of the operating management or the exact financial position of CCI. This concerns us and we expect that it must concern you.

In July CCI's directors committed CCI to participate in a payment of \$1.5m to settle litigation brought by the previous Executive Chairman for wrongful termination. In addition to the cost of the settlement, CCI must have incurred large legal costs on its own account.

All of this was a shock given the current Chairman's assurances in many communications that the action would fail or be offset by counter claims. The Chairman has now indicated that the forecast 2006 net profit will be affected by the settlement. Unfortunately the shareholders of CCI, Campbell Brothers included, are currently in the dark about the magnitude of the impact on CCI's 2006 net profit.

We are concerned about the impact of this event on the cash position of CCI. With the last reported bank liabilities at \$8m, CCI faces payment of the above-mentioned settlement costs, tax, and the recently declared dividend. In addition it needs to provide cash for major "stay in business" reinvestment mentioned in the Chairman's half-yearly report. These cash outflows collectively may test the available cash balance.

We raised in the Bidder's Statement our concern as to the instability of the senior management. CCI did not respond to this concern in their reply. The Chairman often talks of allowing the proven management team to get on with the job. I have no problem with this. However I feel there has not been full disclosure to the shareholders of our concern and the widely known fact that three of the four senior managers have departed in the past six months as well as many other long serving employees. Jon Pemberton, Managing Director of CCI Pope has resigned and returned to consulting. Victor Zhuravlov Managing Director of CCI Ukraine and known as the father of the successful Ukraine business has resigned to pursue other business opportunities. Denise Gallagher, Managing Director of CCI Australia, who was responsible for building the CCI laboratory business to being the market leader in Australia, has left the company after 25 years of service, without any explanation to shareholders.

We were aware of the pending litigation with the former Executive Chairman and the comments by CCI that there was no merit to the claim and indeed CCI had cross claimed for a substantial amount of damages. It aroused our curiosity as to why an ex employee would invest a very substantial amount to pursue a claim in the Federal Court if indeed there was no merit. We instructed our legal advisors to have a presence in the court during the scheduled three week hearing. What we heard was not so much enlightening as disturbing. Shortly after the hearing commenced CCI withdrew its cross claim and costs were awarded against them. We cannot understand the sudden about face by the CCI directors in agreeing to settle the litigation and their subsequent failure to fully inform shareholders about the details of the financial arrangements between CCI and the defendant directors regarding the settlement.

In Conclusion

Enclosed with this letter is another Acceptance Form for your convenience. If you have already accepted our offer, there is no need to return this form.

If you wish to have further clarification of our intentions, our motivations or our views on CCI, please call the Shareholder Information Helpline on 1300 367 574 (for callers within Australia) or +61 3 9415 4182 (for callers outside Australia). I will then arrange for you to be contacted by an appropriate Campbell Brothers representative.

Thank you for spending the time to read this letter. Rest assured that if you do not accept Campbell's offer for your CCI shares, we will have a common interest in the future welfare of CCI.

Yours sincerely



GREG KILMISTER
Managing Director & CEO